



Limited Product Warranty

The warranty obligations of OtiumKids for this product are limited to the terms set forth below:

What is Covered?

This limited warranty covers manufacturing defects in materials and workmanship in this product.

What is Not Covered?

This limited warranty does not cover any damage, deterioration or malfunction resulting from any alteration, modification, improper or unreasonable use or maintenance, misuse, abuse, accident, neglect, exposure to excess moisture, fire, improper packing and shipping (such claims must be presented to the carrier), lightning, power surges, or other acts of nature. This limited warranty does not cover any damage, deterioration or malfunction resulting from the installation or removal of this product from any installation, any unauthorized tampering with this product, any repairs attempted by anyone unauthorized by OtiumKids to make such repairs, or any other cause which does not relate directly to a defect in materials and/or workmanship of this product. This limited warranty does not cover cartons, equipment enclosures, cables or accessories used in conjunction with this product.

Without limiting any other exclusion herein, OtiumKids does not warrant that the product covered hereby, including, without limitation, the technology and/or integrated circuit(s) included in the product, will not become obsolete or that such items are or will remain compatible with any other product or technology with which the product may be used.

How Long Does this Coverage Last?

This limited warranty lasts for one (1) year from the date of original purchase of this product.

Who is Covered?

Only the original purchaser of this product is covered under this limited warranty. This limited warranty is not transferable to subsequent purchasers or owners of this product.

What OtiumKids will do?

OtiumKids will, at its sole discretion, provide one of the following three remedies to whatever extent it shall deem necessary to satisfy a proper claim under this limited warranty:

- 1) Elect to repair or facilitate the repair of any defective parts within a reasonable period of time, free of any charge for the necessary parts and labor to complete the repair and restore this product to its proper operating condition. OtiumKids will also pay the shipping costs necessary to return this product once the repair is complete.
- 2) Replace this product with a direct replacement or with a similar product deemed by OtiumKids to perform substantially the same function as the original product.
- 3) Issue a refund of the original purchase price less depreciation to be determined based on the age of the product at the time remedy is sought under this limited warranty.

What OtiumKids will not do Under This Limited Warranty

If this product is returned to OtiumKids or the authorized dealer from which it was purchased or any other party authorized to repair OtiumKids products, this product must be insured during shipment, with the insurance and shipping charges prepaid by you. If this product is returned uninsured, you assume all risks of loss or damage during shipment. OtiumKids will not be responsible for any costs related to the removal or re-installation of this product from or into installation. OtiumKids will not be responsible for any costs related to any setting up this product, any adjustment of user controls or any programming required for a specific installation of this product.

OtiumKids will not be responsible for any shipping charges to return your product to you, should we find no manufacturing defects in materials and workmanship in your product. The product will only be shipped back to you once all outstanding moneys due by you have been paid in full and we have received confirmation of such payment.



How to Obtain a Remedy under this Limited Warranty

To obtain a remedy under this limited warranty, you must contact either the authorized OtiumKids reseller from whom you purchased this product or the OtiumKids office nearest you. For a list of authorized OtiumKids resellers and/or OtiumKids authorized service providers, please visit our web site at www.otium.co.za or contact the OtiumKids office nearest you.

In order to pursue any remedy under this limited warranty, you must possess an original, dated receipt as proof of purchase from an authorized OtiumKids reseller. If this product is returned under this limited warranty, a return authorization number, obtained from OtiumKids, will be required. You may also be directed to an authorized reseller or a person authorized by OtiumKids to repair the product.

If it is decided that this product should be returned directly to OtiumKids, this product should be properly packed, preferably in the original carton, for shipping. Cartons not bearing a return authorization number will be refused.

Limitation on Liability

THE MAXIMUM LIABILITY OF OTIUMKIDS UNDER THIS LIMITED WARRANTY SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID FOR THE PRODUCT. TO THE MAXIMUM EXTENT PERMITTED BY LAW, OTIUMKIDS IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY.

Exclusive Remedy

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THIS LIMITED WARRANTY AND THE REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED. TO THE MAXIMUM EXTENT PERMITTED BY LAW, OTIUMKIDS SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IF OTIUMKIDS CANNOT LAWFULLY DISCLAIM OR EXCLUDE IMPLIED WARRANTIES UNDER APPLICABLE LAW, THEN ALL IMPLIED WARRANTIES COVERING THIS PRODUCT, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL APPLY TO THIS PRODUCT AS PROVIDED UNDER APPLICABLE LAW.

Other Conditions

This limited warranty gives you specific legal rights, and you may have other rights, which vary from country to country or state to state.

This limited warranty is void if

- (i) the label bearing the serial number of this product has been removed or defaced,
- (ii) the product is not distributed by OtiumKids or
- (iii) this product is not purchased from an authorized OtiumKids reseller. If you are unsure whether a reseller is an authorized OtiumKids reseller, please visit our web site at www.otium.co.za or contact an OtiumKids office.

Your rights under this limited warranty are not diminished if you do not complete and return the product registration form or complete and submit the online product registration form.

OtiumKids thanks you for purchasing an OtiumKids product and we hope it will give you years of satisfaction.